

# BUSINESS ADMINISTRATION – SUPPLY CHAIN AND OPERATIONS MANAGEMENT PROGRAM (B122)

<b>PROGRAM NAME</b>	<b>Business Administration – Supply Chain and Operations Management</b>	<b>TUITION</b>	\$4,336.00 *
<b>COURSE CODE</b>	<b>B122</b>	<b>ADDITIONAL COST</b>	
<b>SCHOOL</b>	<b>School of Management</b>		
<b>CENTRE</b>	<b>Business</b>		*Amounts listed are the total of tuition, materials, student service and ancillary fees for the first two semesters of programs starting in Fall <b>2018</b> . Fees are subject to change for programs starting in Fall 2019 and at later dates.
<b>LOCATION</b>	<b>St. James Campus</b>		
<b>DURATION</b>	<b>3 years (6 semesters)</b>		
<b>FIELD EDUCATION</b>	<b>Field Education Course (Optional)</b>		<b>International students:</b> Visit the International Fees and Related Costs <sup>2</sup> page for more information.
<b>STARTING MONTH</b>	<b>September, January</b>		
<b>CREDENTIAL</b>	<b>Ontario College Advanced Diploma</b>		
<b>YEAR OF STUDY</b>	<b>2019-2020</b>		
<b>METHOD OF STUDY</b>	<b>FT</b>		
<b>APPLY TO</b>	<b>Ontario Colleges<sup>1</sup></b>		

Students in the advanced diploma **Business Administration – Supply Chain and Operations Management** program will be prepared to perform marketing forecasting, demand management, production planning and other functions, in careers that include logistics, transportation, warehousing, exporting, planning and forecasting. The supply chain and operations management courses in this program will allow graduates to demonstrate knowledge, skills and abilities related to both business in general, and supply chain jobs in particular.

This learning experience will enable graduates to demonstrate:

- Analysis of the impact of an organization's supply chain initiatives on its human resources management strategies, policies and practices
- Compliance of an organization with relevant national and internal law, regulations, safety requirements and professional standards
- Application of the knowledge of the functional components in the integrated supply chain including logistics, purchasing, distribution, transportation and warehousing
- Use of supply chain tools and resources, in order to comply with the requirements of supply chain management
- Interpretation of relevant financial documents and assessment of financial strategies that support an organization's supply chain

See how the supply chain management industry drives Canadian commerce with a variety of exciting and rewarding careers in this video by the Canadian Supply Chain Sector Council.

Did you know? As of 2017, there were approximately 881,326 workers in the Canadian supply chain sector labour force.<sup>1</sup> Right now more than 27,000 supply chain positions in Canada sit unfilled, and another 66,000 openings are anticipated each year for the next five years<sup>2</sup>.

1 *Canadian Supply Chain Sector Council – Supply Chain Sector Facts and Figures*<sup>3</sup> 2 *Careers in the Supply Chain*<sup>4</sup>

This Centre for Business<sup>5</sup> program is part of our School of Management<sup>6</sup>.

## FIELD EDUCATION OPTIONS

This program (B122) is also offered with work experience. Students who wish to apply for Business Administration – Supply Chain and Operations Management **with** Work Experience<sup>7</sup> should apply to B162<sup>8</sup>.

In addition to on-the-job work experience George Brown College endeavours to provide field education opportunities with real world challenges and clients. Find out more about field education<sup>9</sup> at the Centre for Business.

## PROGRAM STANDARDS AND LEARNING OUTCOMES

The graduate has reliably demonstrated the ability to:

1. Examine the connections between strategic objectives, stakeholder expectations, and supply chain functions, processes and roles, to support decision-making, problem-solving and coordination of tasks.
2. Determine the value added and financial implications of supply chain decisions on overall business profitability, efficiency and stakeholder satisfaction.

3. Ensure supply chain activities and transactions are compliant with relevant legal, regulatory and contractual obligations, and industry and organization standards and policies for quality, health, safety, accountability, social and environmental responsibility.
4. Use risk mitigation tools and strategies to inform supply chain management decisions.
5. Manage the acquisition and sale of goods, services and materials in accordance with best practices and public and private sector stakeholder expectations across a variety of industries.
6. Plan and schedule material requirements and resource allocation and manage inventories for efficient production and fulfillment of customer orders and returns.
7. Manage the efficient handling and movement of goods, services, materials and related information within and between supply chains.
8. Contribute to the identification and management of continuous improvements to functions and processes within and between supply chains.
9. Use available technologies to enhance work performance and support supply chain functions, processes, transactions and communications.
10. Monitor relevant trends, emerging technologies, and local and global economic, political and environmental issues to enhance work performance and guide management decisions.
11. Perform tasks in accordance with policies and procedures for workplace health and safety and industry standards and best practices for professional, ethical and accountable conduct and communications.
12. Maintain relationships with a diversity of stakeholders to support the achievement of business goals.
13. Apply strategies for personal, career and professional development.

## REQUIRED COURSES

In order to graduate from the **B122 program**, you need to complete **36 courses**: **29** Mandatory courses, **4** Business Electives, and **3** General Education Electives.

Depending on the results of your placement tests, you may be required to take COMM 1003 (English Skills) or CESL 1003 (English Skills-ESL) before progressing to COMM 1007. Similarly, you may be required to take MATH1027 (Business Math with Remediation) before progressing to MATH 1008. COMM1003/CESL 1003 and MATH 1027 do not count towards the 36 courses required for graduation, and you will be charged for these extra courses. Please speak to the Business Office staff if you need any assistance.

**General Education Courses (Semester Three, Four, Five and Six):** You must complete **4** General Education courses. **1** mandatory (“Successful Social Relations” - GHUM 1087) and **3** chosen from at least **2** of the following categories: Social Sciences (GSSC), Arts and Humanities (GHUM) or Science and Technology (GSCI).

**You are required to make up any failed or dropped courses before you are eligible to graduate.** You can make up these classes during the day, and some are offered in the evening through Continuing Education. Please check with the Business Office staff to ensure that the Continuing Education courses are equivalent to what is

taught in the full-time program. Please note that some courses may not be offered in every semester. Our staff can assist you in any special timetable requirements you may have.

### SEMESTER 1

Code	Courses	Pre-requisite
BUS 1038	Business Concepts I	NONE
COMM 1007	College English	NONE
COMP 1010	Business Computer Applications I	NONE
HRM 1008	Fundamentals of HR Management	NONE
MARK 1020	Principles of Marketing I	NONE
MATH 1008	Math for Business & Management I	NONE

### SEMESTER 2

Code	Courses	Pre-requisite
ACCT 1036	Principles of Accounting	NONE
BUS 1040	Project Management	NONE
COMM 1034	Professional Communications I	COMM 1007
COMP 1115	Business Computer Applications II	COMP 1010
MATH 1095	Math for Business & Management II	MATH 1008
PSY 1129	Organizational Behaviour	NONE

### SEMESTER 3

Code	Courses	Pre-requisite
ECON 1032	Macroeconomics	NONE
MGMT 1018	International Business	MARK 1020
MGMT 4009	Operations Management	MATH 1095
STAT 1012	Business Statistics	MATH 1095
GHUM 1087	Successful Social Relations	NONE
<b>Select One Business Elective</b>		

### SEMESTER 4

Code	Courses	Pre-requisite
ACCT 2031	Managerial Accounting	ACCT 1036
BUS 1041	Small Business Management	BUS 1038
BUS 1044	Business Law	NONE
BUS 1055	Logistics & Supply Chain Management	MGMT 4009 & COMP 1115
STS 1037	Career Planning & Development	NONE
<b>Select One General Education Elective</b>		

## SEMESTER 5

Code	Courses	Pre-requisite
BUS 3012	Introduction to Freight Forwarding I	MGMT 1018 or MGMT 1035
MGMT 1017	Purchasing Practices	MGMT 4009
MGMT 1020	Management Decision Making	MGMT 4009 & ACCT 2031
MGMT 1030	Enterprise Resource Planning	BUS 1055
MGMT 1031	Supply Chain Strategy & Technology	BUS 1055
<b>Select One General Education Elective</b>		

## SEMESTER 6

Code	Courses	Pre-requisite
BUS 3013	Introduction to Freight Forwarding II	BUS 3012
MGMT 3006	Strategic Analysis	MGMT 1020 & COMM 1034
MGMT 3015	Quality Improvement Lean/Six Sigma	NONE
<b>Select Three Business Electives</b>		
<b>Select One General Education Elective</b>		

List of General Education Electives

## ELECTIVES

### BUSINESS ELECTIVES (SEMESTERS THREE AND SIX):

Code	Courses	Pre-requisite
CMMK 1114	Business Research & Report Writing	COMM 1034
CMMK 1127	The Business Media in Canada	COMM 1034
COMP 1113	Principles of E-Business I	COMP 1010
MARK 2053	Negotiation Skills	NONE
MARK 3007	Services Marketing	MARK 2049
BUS 1067	Field Education	By application only - applications available in SJC 103 & SJA 313A
HRM 2027	Coaching for Effective Performance Management	HRM 1008
ECON 1021	Environmental Economics	ECON 1031 or, ECON 1032 or, ECON 1034
CMMK 1156	Talking Business	COMM 1034
BUS 3015	Applied Business Planning	MARK 1020, ACCT 2031, MATH 1008 & HRM 1008
MGMT 3014	Field Based Advanced Coaching	HRM 2027 and by interview only

## YOUR CAREER

The supply chain management and logistics sector includes a wide range of organizations including retailers, distributors, consulting firms, service firms (hotels, restaurants), educational institutions, government agencies, transportation companies and manufacturing and production companies. Potential positions may include:

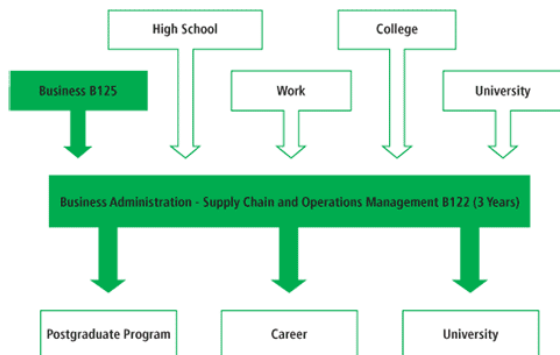
- Procurement Officer
- Customs Analyst
- Forecasting and Demand Specialist
- Logistics Analyst
- Supply Chain Specialist
- Purchasing Agent – Materials Management

## FUTURE STUDY OPTIONS

The Canadian Supply Chain Sector Council has established a National Accreditation Program (NAP) to recognize supply chain-related educational offerings that meet its national standard. The NAP standard – developed in partnership with the Canadian Standards Association and with significant input from supply chain stakeholders – reflects industry's needs and educators' best practices. For more information, visit [supplychaincanada.org/en/NAP](http://supplychaincanada.org/en/NAP)<sup>10</sup>

For further information on future study options, see [georgebrown.ca/transferguide](http://georgebrown.ca/transferguide)

Educational Pathways B1 22



## ADMISSION REQUIREMENTS

Applicants are selected on the basis of their academic achievement, including the required courses, and any other selection criteria outlined below.

- Ontario Secondary School Diploma or equivalent\*\*
- Grade 12 English (C or U)
- Grade 11 Math (M or U) or Grade 12 (C or U)

### \*\* MATURE STUDENT STATUS (19 YEARS OF AGE OR OLDER)

Mature Students may take the Admissions Assessment<sup>11</sup> for English and Math, OR may consider upgrading to achieve the credit(s) needed in English<sup>12</sup> and Math<sup>13</sup>.

Please note that George Brown is committed to ensuring that applicants will succeed in their program of choice and meeting the minimum requirements does not guarantee admission to the program. Applicants may be required to have grades higher than the minimum requirements stated.

## COURSE EXEMPTIONS

Some college and university credits may qualify you for exemptions. Please visit [georgebrown.ca/transferguide](http://georgebrown.ca/transferguide) for more information.

## ENGLISH LANGUAGE PROFICIENCY

Proficiency in English communications is necessary for success in this program.

Please visit [georgebrown.ca/englishproficiency](http://georgebrown.ca/englishproficiency) for more details

## INTERNATIONAL (VISA) STUDENTS

Visit the International Admissions<sup>14</sup> page for more information.



"I could not have become who I am today without the people who are part of this community at George Brown. The experience you learn from this program, you can immediately apply it to the workplace when you're looking for a job." *Hear more about Dinh's story in our*

*video*<sup>15</sup>.

**Dinh Truong** (Graduate 2014, Business Administration – Supply Chain and Operations Management)

## CONTACT US

### DOMESTIC STUDENTS ADMISSIONS

For inquiries about domestic admission requirements, admission deadlines, or the admissions process, please contact the Admissions Office at [admissions@georgebrown.ca](mailto:admissions@georgebrown.ca) or visit the Admissions web page.

### INTERNATIONAL STUDENT ADMISSIONS

For inquiries about international admission requirements, permits and visas, accommodations, or anything specific to international students, please contact the International Centre at [International@georgebrown.ca](mailto:International@georgebrown.ca) or visit George Brown International.

Phone: (416) 415-5000 ext. 2115

### FINANCIALS/FEEES

For inquiries about OSAP, Bursaries, Scholarships and other financial inquiries, please contact the Financial Aid Office at [FinAid@georgebrown.ca](mailto:FinAid@georgebrown.ca) or visit the Financial Aid web page.

### ENTRY ADVISING

For advice on the various program options and which program might be best suited for you, make an appointment to see an Entry Advisor. Please review these frequently asked questions or choose to book your appointment using the link provided.

#### 1. **Book online:**

Complete and submit the Client Intake Form

#### 2. **Book by phone:**

Entry Advisor: (416) 415-5000, Ext 2949 Toll Free: 1-800-265-2002 TTY: 1-877-515-5559

## CENTRE FOR BUSINESS

For questions regarding programs at the Centre for Business or if you require more information, please do not hesitate to contact us. Our knowledgeable staff are available to assist you.

For general inquiries, please contact the Centre for Business:  
Email: [business@georgebrown.ca](mailto:business@georgebrown.ca) Phone: (416) 415-5000 ext. 2160

## INFORMATION SESSIONS

For program specific information and to meet faculty, sign up to attend an information session

## BUSINESS ADMINISTRATION – SUPPLY CHAIN AND OPERATIONS MANAGEMENT (B122)

For inquiries related to this program (for example, course-specific information) please contact the Co-ordinator:

**Robert Ruggieri**, Program Co-ordinator  
Email: [rruggieri@georgebrown.ca](mailto:rruggieri@georgebrown.ca)  
**Elizabeth Speers**, Director, Centre for Business  
Email: [espeers@georgebrown.ca](mailto:espeers@georgebrown.ca)

## VISIT OUR CAMPUS

This program is offered out of our School of Management<sup>22</sup> and classes take place at our St. James Campus<sup>23</sup>, mainly at 200 King St. E.<sup>24</sup>, and 290 Adelaide St. E.<sup>25</sup>, Toronto, ON, Canada.

**On-campus information sessions** are held on a regular basis. Come and have your questions answered. Learn about the program content and career options, meet your friendly professors and staff, and experience what it is like to be in a George Brown College classroom. Sign up<sup>26</sup> for an upcoming session.

**Campus tours** are offered on a regular basis. Sign up<sup>27</sup> today! You can also check out our virtual tour<sup>28</sup>.

## LINKS REFERENCE

- <sup>1</sup><https://collegeapply.ontariocolleges.ca/?collegeCode=GBTC&programCode=B122&lang=en>
- <sup>2</sup><http://www.georgebrown.ca/international/futurestudents/tuitionfees/>
- <sup>3</sup><http://www.supplychaincanada.org/assets/u/Sector-FactsandFigures-English.pdf>
- <sup>4</sup><http://www.careersinsupplychain.ca/>
- <sup>5</sup><http://www.georgebrown.ca/business/>
- <sup>6</sup><http://www.georgebrown.ca/business/management/>
- <sup>7</sup><http://www.georgebrown.ca/programs/business-administration-supply-chain-and-operations-management-program-with-work-experience-b162/>
- <sup>8</sup><http://www.georgebrown.ca/programs/business-administration-supply-chain-and-operations-management-program-with-work-experience-b162/>
- <sup>9</sup>[http://www.georgebrown.ca/business/learning\\_environment/](http://www.georgebrown.ca/business/learning_environment/)
- <sup>10</sup><http://supplychaincanada.org/en/NAP>
- <sup>11</sup><http://www.georgebrown.ca/assessment/admi-pre/>
- <sup>12</sup><http://www.georgebrown.ca/upgrading-credits/english-diploma/>
- <sup>13</sup><http://www.georgebrown.ca/upgrading-credits/math-diploma/>
- <sup>14</sup><http://www.georgebrown.ca/international/futurestudents/applynow/>
- <sup>15</sup><https://www.youtube.com/watch?v=uDRjvstkOhE>
- <sup>16</sup><http://www.georgebrown.ca/admissions/>
- <sup>17</sup><http://www.georgebrown.ca/international/>
- <sup>18</sup><http://www.georgebrown.ca/financialaid/>
- <sup>19</sup>[http://www.georgebrown.ca/entry\\_advising\\_faq.aspx](http://www.georgebrown.ca/entry_advising_faq.aspx)
- <sup>20</sup><http://www.georgebrown.ca/advising/contactform/>
- <sup>21</sup>[http://www.georgebrown.ca/info\\_sessions.aspx](http://www.georgebrown.ca/info_sessions.aspx)
- <sup>22</sup><http://www.georgebrown.ca/business/management/>
- <sup>23</sup><http://www.georgebrown.ca/campuses/st-james/>
- <sup>24</sup><https://www.google.com/maps/place/George+Brown+College/@43.650962,-79.3724126,17z/data=!3m1!4b1!4m5!3m4!1s0x0:0x2a2d39cb9b79ac42!8m2!3d43.650962!4d-79.3702239>
- <sup>25</sup><https://www.google.com/maps/place/George+Brown+College/@43.6519459,-79.3722555,17z/data=!3m1!4b1!4m5!3m4!1s0x0:0x975fd3a1900dc06!8m2!3d43.6519459!4d-79.3700668>
- <sup>26</sup>[http://www.georgebrown.ca/business\\_infosessions/](http://www.georgebrown.ca/business_infosessions/)
- <sup>27</sup>[http://www.georgebrown.ca/campus\\_tours/](http://www.georgebrown.ca/campus_tours/)
- <sup>28</sup><http://vt.georgebrown.ca/business>

*George Brown College is continually striving to improve its programs and their delivery. The information contained in this calendar is subject to change without notice. It should not be viewed as a representation, offer or warranty. Students are responsible for verifying George Brown College admission, graduation, and fee requirements as well as any requirements of outside institutions, industry associations, or other bodies that may award additional designations concurrently with, or after completion of, a George Brown College program.*