

Real people.
Real info.
Real time.



chat or text live online with askON's expert staff. We will help you find the right information.

You are getting help from a real person. Please be polite. We will not answer personal questions or questions that contain offensive language.

We monitor usage and reserve the right to disconnect those who display rude or inappropriate behaviour.

Be patient with us. There are usually two to four staff members scheduled online but sometimes we are busy managing large numbers of people asking questions at the same time.

askON responds to questions on a wide range of subjects. We accept requests from visitors outside participating libraries but we may, depending on the question and staff availability refer you to your local library.

askON is a real-time chat research and information service developed by Ontario libraries and Ask Ontario. Participating public and college libraries contribute staff to askON's collaborative schedule.

askON will be closed on regular holidays and when public libraries are normally closed.

Privacy askON collects the minimum amount of information from visitors necessary to provide effective service. Your privacy is protected and your phone number is anonymous.