



# Second Career Program Research Document

S115

Dental Office Administration Program



Community  
Partnerships Office

## PROGRAM LOCATION

Section	Description	Information
1.1	Program Location	Centre for Health Sciences/ School of Health Services Management Waterfront Campus, 51 Dockside Drive, Toronto, ON
1.2	For map and TTC information please use this link	<a href="http://www.georgebrown.ca/maps_and_directions.aspx#waterfront">http://www.georgebrown.ca/maps_and_directions.aspx#waterfront</a>

## 2 TRAINING PROGRAM

Section	Description	Information
2.1	Program website	<a href="http://www.georgebrown.ca/S115-2019-2020/">http://www.georgebrown.ca/S115-2019-2020/</a> Here you will find the following information on the S115 program: <ol style="list-style-type: none"> <li>1. Starting dates and duration of the program</li> <li>2. Program description</li> <li>3. Program standards and outcomes</li> <li>4. Program outline and required courses</li> <li>5. Careers and Post-Graduate Study Opportunities</li> <li>6. Tuition and Fees</li> <li>7. Admission Requirements</li> <li>8. Health Policy and allergy information</li> <li>9. Program contact information</li> <li>10. Link to download the program information pdf guide</li> </ol>
2.2	Course Outline	There are no online accessible course outlines available for this course, please contact the program coordinator.
2.3	Is a cooperative placement part of the program and if so, how long is the placement?	Yes, there is a two-week field placement in a healthcare facility during the fourth (final) semester of the program.
2.4	Describe any other	Not applicable.

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	hands-on experiences included in this program	
2.5	Is the curriculum fixed, or is it possible to develop an individual plan?	The program curriculum is generally fixed.
2.6	How long has the school been offering this program?	George Brown has been helping to launch careers in healthcare for more than 35 years.

### 3 EMPLOYMENT OUTLOOK

Section	Description	Information
3.1	National Occupational Classification (NOC) occupational group	Medical Administrative Assistant
3.2	NOC Code	1243
3.3	NOC Skill Level	B
3.4	What are the labour market conditions for this occupation?	Please check the GBC Career Coach website for job/labour market information for this program/career. Career Coach offers current, local information about all jobs in the GTA, including an overview of each profession and a list of currently available positions in a given field. The data are not limited to industries supported by programs offered at George Brown College; however where we do offer relevant programs, students are presented with options for consideration that lead them into our own program pages. <a href="http://cc.georgebrown.ca/">http://cc.georgebrown.ca/</a>

3.5	Are other licenses or certifications required for this occupation?	No, however, graduates are eligible to write the Ontario Dental Assistants Association (ODAA) Certified Dental Receptionist (CDR) examination. If successful, they are recognized as Certified Dental Receptionists.
3.6	Within the last 3 years, what percentage of students completed this program?	Approximately 89 percent.
3.7	What percentage of students who completed this program are employed in jobs related to the program? Are the jobs full-time, part-time or contact?	Data for the program shows that 82 percent of graduates are employed, 86 percent of employed graduates are employed in a related field, 71 percent in full time positions. (Graduate Employment Report, 2017-2018 of students who graduated in 2016-2017)
3.8	Who hires graduates of this program? Who are the employers? (provide examples.)	Dental practices, specialty group practices and dental insurance companies.
3.9	What is the program's/institutions reputation with employers in the industry/sector?	<p>In a word, excellent, among employers and the community at large. Many employers look specifically for a George Brown diploma. And practitioners already employed in the field are often expected to return to school to acquire the diploma.</p> <p>With regard to the College in general, in a 2006 Environics poll on post-secondary institutions in Ontario, Greater Toronto Area residents (who themselves or whose family members are in college or are college-bound) name George Brown the province's "best college." Most respondents, when asked which college they would attend, make George Brown their top pick. (The next most popular college trails George Brown by almost 10 points.)</p>

3.10	Can I contact current students or graduates of the program?	The college cannot give out contact information for current students or graduates. Student testimonials are available on the School of Health Services webpage: <a href="http://www.georgebrown.ca/healthservices/">http://www.georgebrown.ca/healthservices/</a>
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#### 4 ADMISSION/ENTRANCE REQUIREMENTS

Section	Description	Information
4.1	Admission/Entrance Requirements	Please see the S115 program webpage for more information on admission requirements for this program. <a href="http://www.georgebrown.ca/s115-2019-2020/">http://www.georgebrown.ca/s115-2019-2020/</a> Please visit George Brown College Admissions webpage for more information on: <ol style="list-style-type: none"> <li>1. How to apply</li> <li>2. Admission and Placement Assessments</li> <li>3. Admissions Policies and FAQs</li> <li>4. Entry Advising Services</li> </ol> <a href="http://www.georgebrown.ca/admissions/">http://www.georgebrown.ca/admissions/</a>

#### 5 COSTS

Section	Description	Information
5.1	What is the tuition cost?	Semesters 1&2 = \$4,071.00 Total = \$4,071.00 (2018-19)
5.2	Must additional supplies be purchased through the training institution?	No.
5.3	What is the cost of books?	\$900.00
5.4	Is there an application fee or registration fee?	Yes. Ontario College Application Service (OCAS): \$95.00

Section	Description	Information	
		International document assessment (if necessary) for document return	\$60.00 plus \$10
		George Brown College fee deferral:	\$500.00