

VPN (Virtual Private Network) allows you to connect to the College's network from offsite/remotely. With a VPN account, and the installation of VPN client software on your computer, you have a secure, encrypted connection to the College's network.

VPN accounts are available for staff and contractors. If you do not already have a VPN account ask your College manager to request one for you through the "System Access Request" form under the help.georgebrown.ca system.

Important Note: The screen images shown in the following instructions are examples taken using a PC running Windows 8 and Internet Explorer. Your display may vary, but you will follow a similar process depending on the operating system, OS version, and browser you are using.

- To connect to VPN to access the college's network remotely, please refer to KBA-2132
- For errors with installation, please refer to KBA-2134

Compatibility and Help

Compatibility	<ul style="list-style-type: none"> • Chrome, Firefox, Internet Explorer, Safari – most recent versions supported. • Mac OS X – versions 10.7, 10.8 and 10.9 supported. • Windows – 8, 8.1, and 10 versions supported
Help	<p>Further assistance with VPN access is available from the ITS Help Desk through the self-serve page, by email to helpdesk@georgebrown.ca, or by calling x4357.</p>

To install the VPN client on your computer

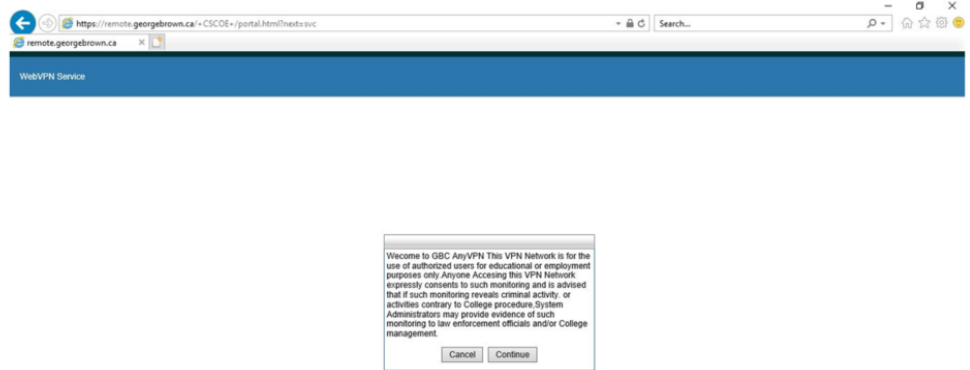
How to install the VPN client on your computer

1. In the address bar of your browser enter the URL <https://remote.georgebrown.ca>.

2. In the **SSL VPN Service Login** page enter your college network **Username** and **Password**, and click **Logon**.



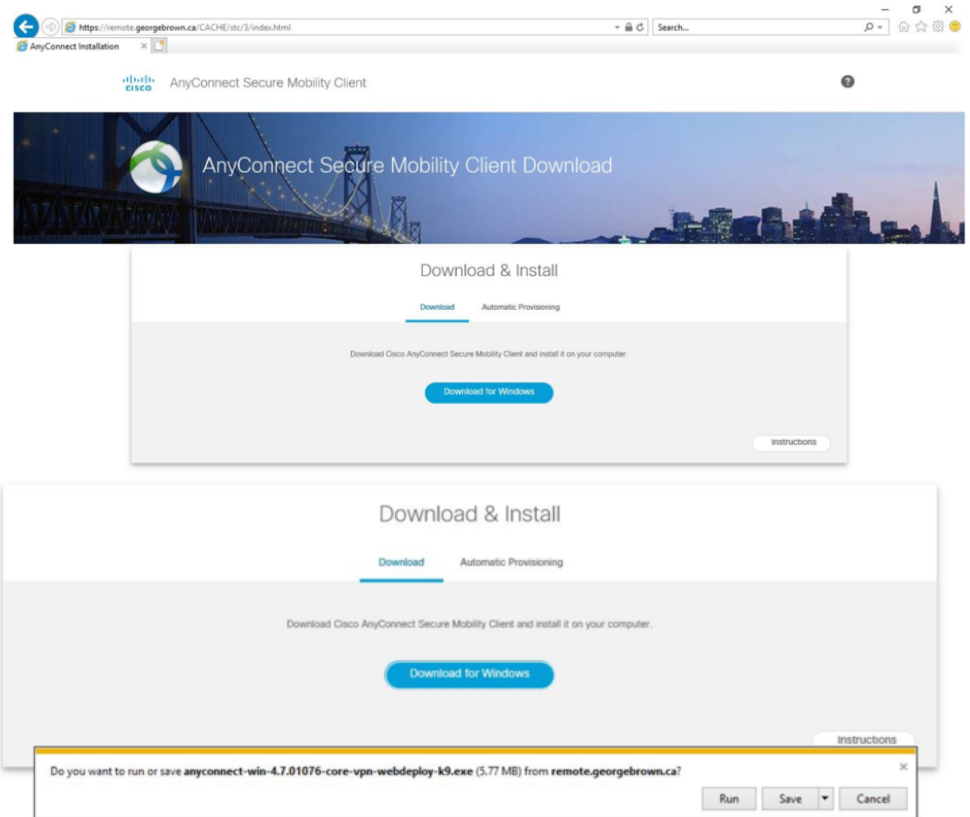
3. In the Welcome message click **Continue**. The **AnyConnect Secure Mobility Client Download** page displays



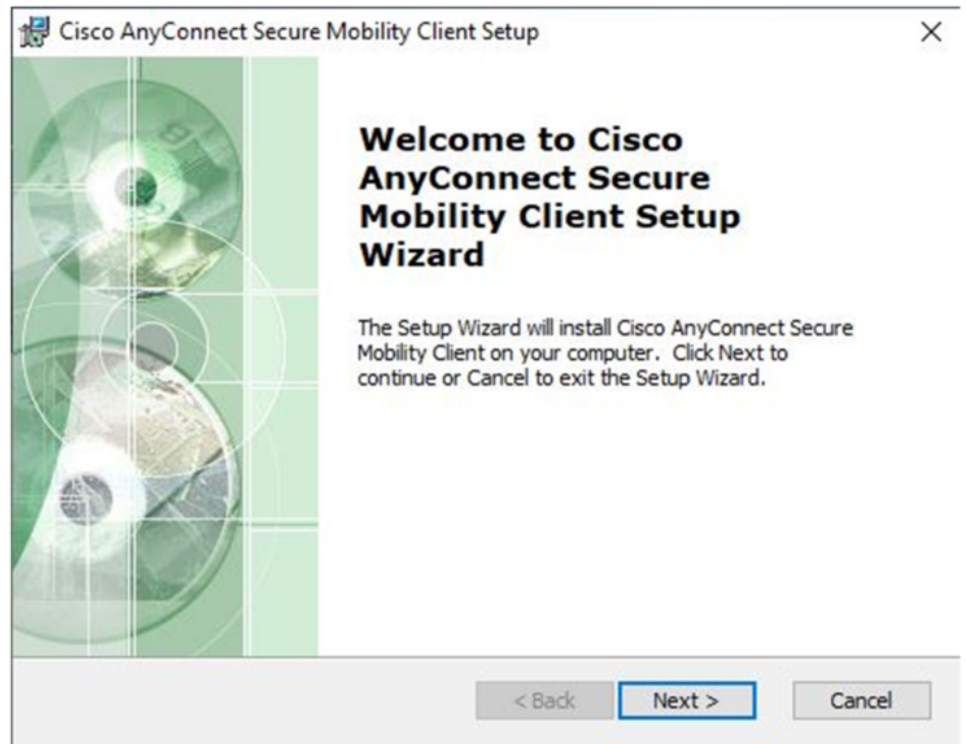
4. In the **AnyConnect Secure Mobility Client Download** page select **Download for Windows**.

A warning message displays at the bottom of the window, click **Run**.

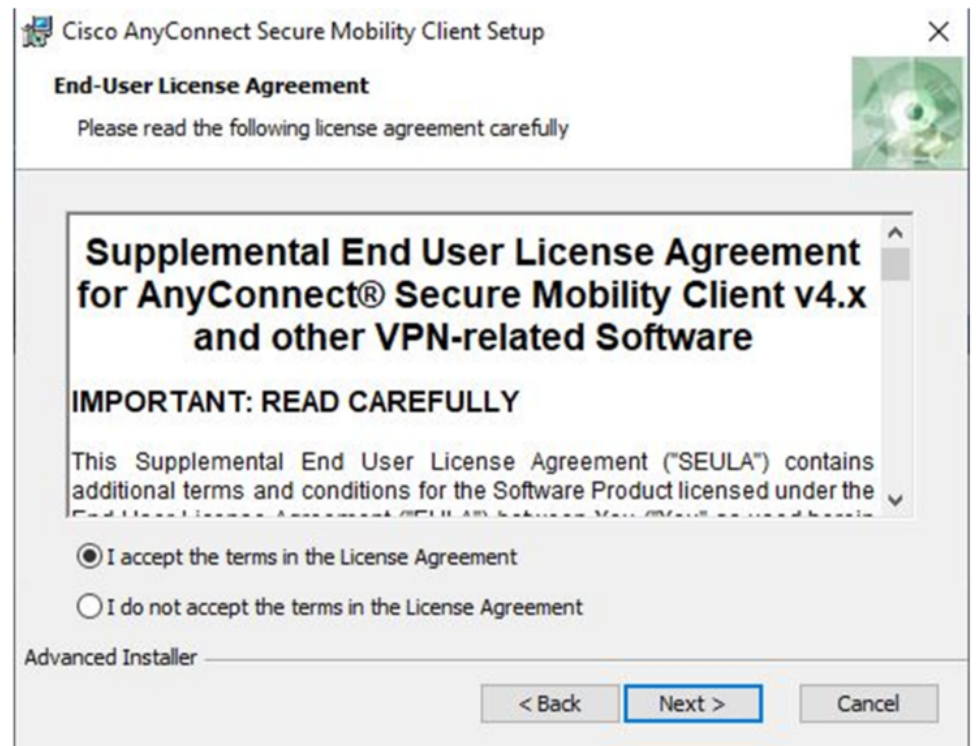
- If a security warning displays, no action is required
- If a security error pop-up box displays, perform the steps in **Error Procedure** prior to proceeding to clicking Run (step 4)



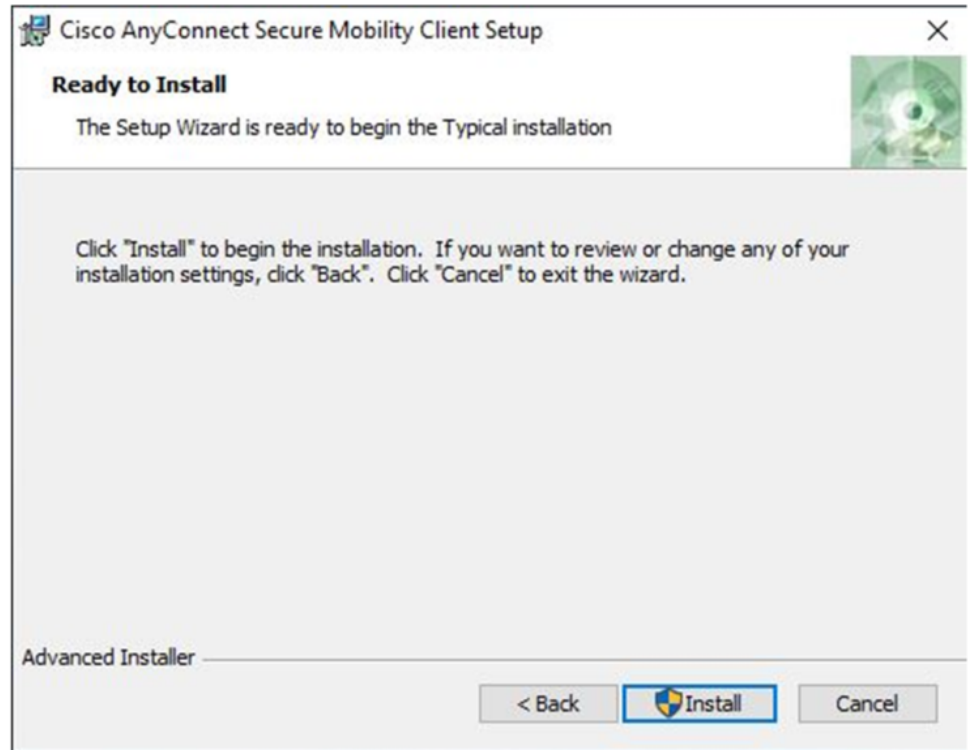
5. Once you click **Run** to install the VPN client, a welcome message displays in the **Cisco AnyConnect Secure Mobility Client Setup**. Click **Next**.



6. In the **License Agreement** window that displays, select the **I accept the terms in the License Agreement** and then click **Next**.



7. In the **Ready to Install** window, click **Install**. The installation begins.



8. Once the installation is successfully completed a window displays indicating that. Click **Finish** to complete the installation.

