



This student referral guide can direct you to the right department to help.

Imminent Safety Concerns

| Examples | Actions |
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| <ul style="list-style-type: none"> A student is making threats to harm staff, faculty, or other students. A student is threatening to harm themselves. | <ul style="list-style-type: none"> On campus: Call Public Safety and Security at (416) 415-4000 or by pressing "0" on Campus telephones. Off campus or after hours: Call 9-1-1 and send a follow-up email to Counselling and Student Well-Being letstalk@georgebrown.ca. |
| <p>An emergency occurs while a student is on a college-sanctioned study abroad trip or international exchange.</p> | <ul style="list-style-type: none"> Please contact emergency services in your area. Emergency assistance can also be requested via the International SOS app, or locate the appropriate regional International SOS office to contact using this website. |

Examples of Concerns and Actions

| Concern | Examples | Actions |
|------------------------|---|--|
| Academic concerns | A student is considering dropping their program or struggling with their courses due to personal issues. | <ul style="list-style-type: none"> Refer student to their Academic Program Co-ordinator/Associate Dean for support. Refer student to Counselling for additional supports and appropriate referrals (e.g. Accessible Learning Services (ALS), Office of Anti-Racism, Equity and Human Rights Services (OAREHRS)). |
| Accessibility concerns | <ul style="list-style-type: none"> A student who uses a wheelchair finds the campus challenging to navigate. A student needs support requesting a document in an accessible format. | Contact the Manager of Accessibility, Inclusion, and AODA Compliance at aoda@georgebrown.ca . |

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| Accommodation plan | A student reports that their professor is not adhering to the accommodations outlined in their accommodation plan from Accessible Learning Services. | <ul style="list-style-type: none"> • Contact Accessible Learning Services at alsregister@georgebrown.ca. • Contact Associate Dean/Dean |
| Behavioural concerns | <ul style="list-style-type: none"> • A student is suspected of alcohol and substance intoxication. • A student is engaging in behaviour which is disruptive to an in-person or online class, and does not respond to support provided or re-direction. | <ul style="list-style-type: none"> • Classroom management issues should go to Associate Dean. • Contact Public Safety and Security [(416) 415-5000 or by pressing "0" on Campus telephones] for triaging when there is a safety concern or a need for immediate de-escalation. • For all other concerns contact the Office of Student Conduct and Support at studentconduct@georgebrown.ca who will triage student as needed for further supports. |
| Community connection and support needs | <ul style="list-style-type: none"> • An Indigenous student is inquiring about culturally relevant supports • A Black international student is new to the country and seeking assistance in finding a part-time job. • A student is hoping to connect with their peers through social events or volunteering. • A student is a member of the 2SLGBTQIA community and is seeking guidance on available supports/ resources on campus. • A student is a member of the 2SLGBTQIA community and is seeking guidance on available supports/ resources on campus. | <ul style="list-style-type: none"> • Suggest the student reach out to one of the following, where appropriate: <ul style="list-style-type: none"> » Black Student Success Network » Indigenous Initiatives » Peer Mentor Plus » Counselling Office » Student Association » International Student Hub » Career Services » Student Life • Also consider contacting the Student Association for Student Clubs. • Community Care Centre (Operated by the Student Association George Brown College) |
| Concerns/ complaints about faculty or staff | <ul style="list-style-type: none"> • A student finds their professor rude, unhelpful, or unfair. • A student disagrees with a professor's teaching methods. | <ul style="list-style-type: none"> • Contact the Associate Dean/Dean. • Refer student to the Expression of Student Concerns and Complaints Policy for more information on filing a formal complaint. • If discrimination is involved, contact the Office of Anti-Racism, Equity, and Human Rights at diversity@georgebrown.ca. |

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| Discrimination or harassment | A student faces discrimination or harassment based on race, gender, sexual orientation, age, disability, or other protected grounds ¹ , including derogatory remarks from peers. | <ul style="list-style-type: none"> Contact the Office of Anti-Racism, Equity, and Human Rights at diversity@georgebrown.ca. For more information refer to the Human Rights Discrimination and Harassment Policy. |
| Family status accommodations | A student is seeking or has been denied accommodations based on family status. For example: a student's Work-Integrated Learning placement conflicts with their caregiving duties for their children or elderly parents; a student has a baby and is unable to attend class. | <ul style="list-style-type: none"> Contact Professor/Associate Dean/Dean. Contact the Office of Anti-Racism, Equity, and Human Rights at diversity@georgebrown.ca. |
| Financial insecurity | A student is concerned about their finances. | <ul style="list-style-type: none"> Contact the Counselling office at letstalk@georgebrown.ca for support and to provide resources. Apply for Awards and Bursaries, including emergency bursaries. Contact the Financial Aid Office at finaid@georgebrown.ca to explore other resources. |
| Food insecurity | A student is experiencing food insecurity. | <ul style="list-style-type: none"> Refer the student to SNAP (Student Nutrition Access Program) at snapcoord@sagbc.ca. Contact the Counselling office at letstalk@georgebrown.ca for support and to provide resources. |
| Housing insecurity | A student fears they will soon be unhoused. | <ul style="list-style-type: none"> Refer the student to the Housing Advisor at housinginfo@georgebrown.ca. Contact the Counselling office at letstalk@georgebrown.ca for support and to provide resources. |
| Medical response plan | A student who has seizures needs to have their emergency plan on file in each building they attend class. | Contact Accessible Learning Services at alsregister@georgebrown.ca . |
| Religious accommodation needs | A student is seeking religious accommodations during the exam period. | <ul style="list-style-type: none"> Contact Professor/Associate Dean/Dean. Contact the Office of Anti-Racism, Equity, and Human Rights at diversity@georgebrown.ca. |

¹ Grounds protected under the Ontario Human Rights Code include: citizenship, race, place of origin, ethnic origin, colour, ancestry, disability, age, creed, sex/pregnancy, family status, marital status, sexual orientation, gender identity, gender expression, receipt of public assistance (in housing) and record of offences (in employment).

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| <p>Serious concerns or complaints about another student</p> | <ul style="list-style-type: none"> • A student has vandalized or destroyed another student's property. • A student is filming or photographing another student without their consent. • A student is uncomfortable with another student's behaviour when working together on a group project | <ul style="list-style-type: none"> • Contact Public Safety and Security [(416) 415-5000 or by pressing "0" on Campus telephones] if immediate assistance is needed. • Contact the Office of Student Conduct and Support at studentconduct@georgebrown.ca to file a complaint. • Offer a referral to Counselling at letstalk@georgebrown.ca. |
| <p>Sexual harassment or sexual violence</p> | <ul style="list-style-type: none"> • A student discloses they are experiencing sexual harassment or sexual violence. • A student is uncomfortable with inappropriate comments a professor made about the student's body/outfit during class. • A student has experienced or witnessed domestic violence or gender-based violence and is struggling with emotional distress. | <ul style="list-style-type: none"> • Contact the Sexual Violence Response Advisor at svra@georgebrown.ca. • For more information refer to the Sexual Harassment and Sexual Violence Policy. • Encourage the student to contact the Counselling office at letstalk@georgebrown.ca. |

Don't see what you're looking for?

Please see [Ask George](#) for additional helpful links and responses to Frequently Asked Questions.