



POLICY TITLE: GBP Student Housing Support Policy

POLICY CATEGORY: POLYTECHNIC ADMINISTRATIVE

POLICY NUMBER: A21

POLICY OWNER: AVP, Student Success

POLICY APPROVER: Board of Governors

ORIGINAL POLICY DATE: 12/16/2024

REVISED / APPROVED BY: 02/11/2026 / Board of Governors

EFFECTIVE DATE: 02/11/2026

REVIEW PERIOD: Every five years (or as needed)

1. Purpose

George Brown Polytechnic (GBP) affirms its commitment to providing students with access to dedicated resources and supports for finding suitable on-campus and off-campus housing. We understand that securing and maintaining stable, safe, affordable housing is critical to student success as well as inclusion in campus life and positively contributes to the overall vibrancy of the Toronto community.

2. Scope

The policy is applicable to GBP employees and students with respect to student housing activities.

3. Definition of Terms

“Third-party service providers” refer to platforms external to GBP that facilitate, manage, oversee and provide support in matching housing options with students who need off-campus accommodations. Third-party service providers connect students to housing options including, home share, home stay, and off-campus listings.

“Off-campus listings” provider connects students to rental options outside of on-campus residence (e.g., apartments, shared houses, and rooms for rent.)

4. Policy

4.1. General Principles

George Brown is committed to:

- providing housing information that is relevant and easy to access including on- and off-campus housing resources.
- providing support and guidance that help students navigate and pursue a range of housing options that are inclusive and reflect the student population.
- providing housing supports for domestic and international students in their search for suitable accommodations.
- work with the community and partners to address student housing challenges.
- develop and evaluate student housing supports, programming, and partnerships to reflect the identities and lived experiences of our diverse community.

4.2. Ease of Information Access

- 4.2.1. GBP Housing Information webpage provides a centralized starting point for housing supports and resources. The page also references the Student Residence page along with additional off-campus options.

- 4.2.2. GBP Housing Information webpage is readily accessible, and upon request, the information is available in alternative formats or with communication supports.

4.3. Inclusive Housing Options

- 4.3.1. GBP provides information, guidance and supports to pursue a range of housing options through the Student Residence, housing collaborations and resources, including but not limited to third-party service providers: off-campus listings, home share and home stay options.
- 4.3.2. GBP offers and promotes housing services, supports and/or resources that are transparent and inclusive of accessibility needs, cultural backgrounds, personal circumstances such as family status, and the intersectional identities of students.
 - 4.3.2.1. Transparency may be demonstrated through clear and accurate housing listings, offerings/features and related information (e.g., wheelchair accessibility, gender-inclusive or family-friendly options, proximity to transit, spaces that accommodate prayer or smudging.)

4.4. Community Engagement and Partnership

- 4.4.1. As a downtown Toronto Polytechnic, GBP ensures that it considers the local community environment and develops appropriate partnerships in support of housing options for students.
- 4.4.2. GBP will work with partners and third-party providers that uphold accessible and inclusive practices, provide multiple means of access to services and resources, and demonstrate accountability through responsive feedback practices.

4.5. Institutional Support

- 4.5.1 GBP Student Housing Services provides domestic and international students with support to find suitable housing through the provision of information, advising and guidance.
- 4.5.2 GBP Student Housing Services provides information to access the services and resources, including multiple ways to connect (e.g., email, phone, virtual platforms, appointments) through the Housing Information webpage.
- 4.5.3 For international students, the Student Housing Services acts as a point of contact to help them navigate housing-related assistance. International students have additional supports through the International Student Services Hub webpage.
- 4.5.4 GBP Student Housing Services operates as a safe and inclusive space that upholds respect, dignity and student choice.
 - 4.5.4.1 Student information is shared only as necessary to help students access campus supports and services, with the student's

involvement and awareness, in accordance with FIPPA, applicable privacy laws, and GBP Privacy Policy.

4.5.4.2 GBP Student Housing Services collaborates with campus partners to support students in culturally grounded and responsive ways.

4.5.5 GBP will maintain accessible feedback mechanisms on the Housing Information webpage to enable students to share their experiences with our housing supports, promoting continuous improvement and service accountability.

5. Resources

5.1 GBP Housing Information webpage

The webpage provides dynamic, interactive and up-to-date information regarding:

- on-campus residence, endorsed third-party service provider partnerships and other off-campus options (e.g., off-campus listings, short-term and emergency options, home share and home stay options).
- student/tenant rights, legal services support, safety tips, finance opportunities/assistance.
- additional tips and guides (e.g., apartment hunting guide, types of accommodations across the city/locations, budgeting and necessities considerations, housing terminology, and specific information for international students).

The site also provides information on how students may work with GBP Student Housing Services to support their housing needs.

5.2 The George Student Residence webpage

The webpage provides application information; interactive virtual tour/video tours; resources about the residence and living in downtown Toronto, residence life, rates and payment options; contact information, frequently asked questions; and dedicated information for international students.

6. Appendices

- [Bill 185, Cutting Red Tape to Build More Homes Act, 2024](#)
- GBP [Housing Information webpage](#)
- GBP [International Student Services Hub webpage](#)
- The George [Student Residence webpage](#)

7. Related Policies

- GBP [Privacy Policy](#)