



## **FREQUENTLY ASKED QUESTIONS** **ABOUT FINANCIAL ASSISTANCE**

### **Where are the Financial Assistance Offices?**

George Brown College has 2 offices located in the Student Service Centres at St. James and Casa Loma Campuses, as well as an office at Ryerson.

#### **St. James**

Student Service Center

Office Hours: Monday – Friday 8:30 AM to 5:00 PM

Phone: (416) 415-2476

Fax: (416) 415-5141

#### **Casa Loma**

Student Service Center

Office Hours: Monday – Friday 8:30 AM to 5:00 PM

Phone: (416) 415-5000 ext. 4060

Fax: (416) 415-4747

*Note: Information Officers at the Student Service Centers provide assistance until 7:00 PM from Monday to Thursday.*

#### **Ryerson**

Room #611

Office Hours: Monday, Wednesday and Thursday 9:00 AM to 12:00PM  
1:00 PM to 4:00 PM

Phone: (416) 415-5000 ext. 2960

Fax: (416) 415-4817

### **Where can I find the website for Financial Assistance?**

Go to <http://www.georgebrown.ca/financialaid>.

### **What is the phone number for the National Student Loan Service Centre?**

1-888-815-4514

### **How do I change my address?**

If you move, you need to change your address in three places. For OSAP, go to the website (<http://osap.gov.on.ca>) and follow the instructions. For the College, go to STU-VIEW and update. Finally, notify the National Student Loan Service Centre at 1-888-815-4514. If you have any difficulties, the Financial Assistance Office or the Student Service Centre would be happy to assist.

### **How do I check the status of my OSAP?**

Go to the OSAP website (<http://osap.gov.on.ca>) or contact the Financial Assistance office.

### **Are there jobs for students on campus?**

Yes, the Work Study program provides an opportunity for students to be employed on-campus, to a maximum of 15 hours per week at minimum wage. If you are in financial need, fill out an application form, and locate a job through any of the departments, you are eligible to work. Further information and applications are available through Financial Assistance.

### **Are there any scholarships, awards, and bursaries available at George Brown College?**

Yes! The Student Awards Office provides information and services to connect you with scholarships, awards, and bursaries to fund your post-secondary education. We will help you determine eligibility and assist with the application process. For more information, please visit our website: <http://www.georgebrown.ca/financialaid/06awards.aspx>. You can also reach the Student Awards Office through the Student Service Centre at Casa Loma or St. James, by calling (416) 415-5000 ext. 4895, or e-mail Patrick Bennett, Manager, Scholarships and Awards, at [pbennett@georgebrown.ca](mailto:pbennett@georgebrown.ca).

### **What can I do if I run out of money or feel that I have not been treated fairly?**

If you have any financial problems that you want to discuss, please come into the Financial Assistance Office and speak to one of our consultants. You can also ask to speak to the manager if you think that you have not received a fair and adequate answer.